
LIPMANN WALTON & CO LTD

Established 1953, Member of the Minor Metals Trade Association

Supplier performance and conditions of supply.

Supplier performance is essential for developing a high-class supply chain.

Suppliers of Lipmann Walton must meet performance expectations:

- 100 % Supplier on time deliveries in a calendar year.
- No quality rejections from suppliers in a calendar year.

Suppliers who meet Lipmann Walton's criteria will see improvements in their own operating performance, enabling growth.

Suppliers shall promote and develop a quality management system in order to ensure:

1. A quality management system is in place and comply with [ASQR - 01](#).
2. Products, services and processes must be provided in accordance with Lipmann Walton's purchase orders / documentation / instructions.
3. Testing equipment used to be properly calibrated.
4. Products and services must be released by identified personnel. This is to avoid the risk of counterfeit goods; this also refers to non-conforming material.
5. Personnel have the required competences to carry out their work.
6. You notify Lipmann Walton of any changes to the process, products or services, including change of external providers or location.
7. A flow down to external providers is required to meet the applicable standards to AS9120 along with Lipmann Walton's requirements, needs and expectations.
8. Documented information is retained for a minimum of 10 years.
9. Lipmann Walton, our customers, and regulatory authorities, shall have the right to access the facilities and the applicable documentation.
10. Individuals are aware of – their contribution to product or service conformity / their contribution to product safety and importance of ethical behaviour.

DIRECTORS: A.A. LIPMANN, S.B. HAWKINS, M. HUSAKIEWICZ, S. LIPMANN

Registered Office: Palace Gate House, Palace Gate, Hampton Court Road, East Molesey, Surrey KT8 9BN, UK

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